

# Mountain Mutual Water Company

4338 County Road 1, Cripple Creek, CO 80813

(719) 689-2527 [www.mountainmutual.com](http://www.mountainmutual.com)

*Newsletter, Second Quarter 2023*

The Annual Membership Meeting was held March 25<sup>th</sup> via Zoom video conference. Content of the meeting is summarized as follows:

- Following the review and approval of the previous annual meeting minutes, the re-election of the two Board members, Barbara Artimez and Mike Bonar, was announced. The proxy for authorizing the Board to act on behalf of the membership was also affirmed.
- The financial report was presented. In it was a breakdown of the sources of revenue generated from both fees for water delivered to members connected to the system and the annual availability fees from vacant landowners. Also mentioned was the revenue for services rendered for individual needs. Some extraordinary expenses were pointed out, such as pump replacement, which exceeded the budget set for the year 2022.
- The operational report was presented which briefly mentioned the upgrades and maintenance of our system. Included in the report were the challenges of dealing with the harsh winter. Also, new State regulations for lead service lines inventory are being managed in-house. More such regulations are anticipated. Aging operating and maintenance equipment will need to be dealt with in planning and budgeting.
- The Board of Directors then outlined long range plans for ensuring the health of the system and protection of our most valuable asset – water rights.
- Member comments included a desire for more timely information about the conditions of the system when problems occur and for more transparency in communications.

On a positive note, the new office building is proceeding toward completion. Since the last newsletter, the following has been progressing or is now accomplished:

- The roof trusses were installed followed by the decking.
- Floor concrete and insulation were also installed in preparation for the radiant heating system.
- Installation and testing of the radiant heat piping followed by final floor top concrete.
- Weather barrier material installed at the walls and roof.
- Windows and doors installed.
- Interior framing complete.
- Electrical wiring and plumbing piping rough-in complete.
- Completion of the heating system; this will enable the finish work for the floor and installation of interior wallboard.
- Exterior siding and trim work in progress.
- Roofing and other siding to be completed as weather permits.



The weather has been challenging for the progress of the work and has been the cause of some delays, however progress is visible and continuing toward completion. If able, drive by the new office to see the progress for yourself.

From an operational point of view, it has been an extremely harsh winter. We have experienced freezing in customer service lines and cisterns and in the water mains. Long time staff members and residents cannot recall a winter with this many service freezes. Our techs have abandoned their normal winter maintenance routine to deliver water, helping to thaw meter pits and lines and giving whatever help and guidance they could at all hours of the day and night. Because low-snow winters are becoming more frequent our technicians are devising plans to mitigate the issues in our distribution lines. We will need to wait until next winter to see if those plans are successful. They have also evaluated methods in which they can advise homeowners about preventing freezing in meter pits, and that information will be available to anyone on request. We will continue to alert our users of steps they need to take before next winter. To those affected by the winter freeze, we thank you for your patience and understanding.

One final note to our members. Mountain Mutual Water Company is a private non-profit corporation whose sole purpose is to provide plentiful, clean water to our members who own shares in the company. We are told by other water operators, vendors and State regulators that our combination of altitude, topography and geology make this the most challenging water delivery system they see. The Board of Directors appreciates that our staff overcomes the challenges of our water system, weather conditions and the regulatory environment each and every day on a very tight budget. And we appreciate the support of the community. Thank you.



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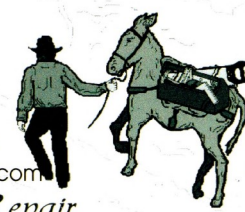
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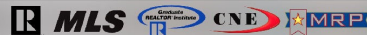
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